FORM PTO-1449 (REV.7-80)	JAN 16 2007	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 500743.01		APPLICATION NO. 09/825,296
INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)			APPLICANT(S) Simon Jacobs et al.		
			FILING DATE April 2, 2001		GROUP ART UNIT 3623

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
Cy/S	AA	5,590,269	12/31/96	Kruse et al.	395	209	
	AB	5,764,953	06/09/98	Collins et al.	395	500	
	AC	5,774,661	06/30/98	Chatterjee et al.	395	200.33	
	AD	6,484,036 B1	11/19/02	Sorkin et al.	455	508	
Cy/S	AE	2001/0029499 A1	10/11/01	Tuatini et al.	706	47	
	AF						
	AG						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
	AH							

OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

Cy/S	AI	Bisio, R. et al., "Effective Resource Scheduling in Work Force Management Context for Telecommunication Work Centers", Torino, Italy, CPAIOR, 1999. Five pages.
Cy/S	AJ	Collins, J.E. et al., "Autotmated Assignment and Scheduling of Service Personnel", IEEE Expert, April 1994. pp. 33-39.
Cy/S	AK	Guido, B. et al, "Work Force Management (WFM) Issues", Network Operations and Management Systems, IEEE 1998. pp. 473-482.
Cy/S	AL	Jing, J. et al., "WHAM: Supporting Mobile Workforce and Applications in Workflow Environments", Research Issues in Data Engineering, RIDE 2000, February 2000. Eight pages.
Cy/S	AM	Lesaint, D. et al., "Dynamic Workforce Management", The Institution of Electrical Engineers, IEE Colloquium on AI for Network Management Systems, 1997. pp. 1-5.
Cy/S	AN	Lesaint, D. et al., "Dynamic Workforce Scheduling for British Telecommunications plc", Interfaces, Vol. 30, No. 1, January-February 2000. pp. 45-52.

EXAMINER	DATE CONSIDERED 4/1/07

* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).
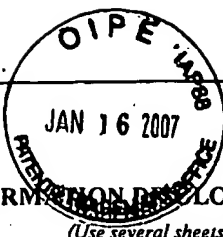
H:\IP\Clients\MDSI\500743.01\500743.01 pto 1449 4.doc

FORM PTO-1449 (REV.7-80)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 500743.01	APPLICATION NO. 09/825,296
INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)		APPLICANT(S) Simon Jacobs et al.	
		FILING DATE April 2, 2001	GROUP ART UNIT 3623

JUL 13 2006

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
aos	AA	5,093,794	03/03/92	Howie et al.	364	468	
	AB	5,289,368	02/22/94	Jordan et al.	364	401	
	AC	5,467,268	11/14/95	Sisley et al.	364	401	
	AD	5,655,118	08/05/97	Heindel et al.	395	614	
	AE	5,893,906	04/13/99	Daffin et al.	705	28	
	AF	5,920,846	07/06/99	Storch et al.	705	7	
	AG	6,016,477	01/18/00	Ehnebuske et al.	705	7	
	AH	6,092,048	07/18/00	Nakaoka	705	9	
	AI	6,473,748 B1	10/29/02	Archer	706	45	
	AJ	6,532,465 B2	03/11/03	Hartley et al.	707	10	
aos	AK	6,745,381 B1	06/01/04	Ehnebuske et al.	717	100	
	AL						
	AM						
	AN						
	AO						
	AP						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
aos	AQ	WO 00/28451 A3	05/18/00	PCT			X	
	AR							
	AS							
	AT							
	AU							

EXAMINER	DATE CONSIDERED
	4/1/07

* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).

FORM PTO-1449 (REV.7-80)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 500743.01	APPLICATION NO. 09/825,296
INFORMATION DISCLOSURE STATEMENT *(Use several sheets if necessary)*		APPLICANT(S) Simon Jacobs et al.	
		FILING DATE April 2, 2001	GROUP ART UNIT 3623

OTHER PRIOR ART *(Including Author, Title, Date, Pertinent Pages, Etc.)*

(initials)	AV	Aytug, H. et al., "A Review of Machine Learning in Scheduling", IEEE Transactions on Engineering Management, Vol. 41, No. 2, May 1994. pp. 165-171.
(initials)	AW	"Connectria Unveils ServeClick to Enable the Next Wave of E-Commerce –'E-Scheduling' of Services, Appointments & Reservations", Business Wire, New York, January 4, 2000. Two pages
(initials)	AX	De Serres, Y., "Simultaneous optimization of flow control and scheduling in queues", McGill University, Publication No. AAT NN72160, 1991. Abstract only, one page.
(initials)	AY	Marinho J. et al., "Decision Support System for Dynamic Production Scheduling", IEEE International Symposium on Assembly and Task Planning, July 1999. pp. 424-429.
(initials)	AZ	Martin, J., "Principles of Object-Oriented Analysis and Design", PTR Prentice Hall, New Jersey, 1993. pp. vii-xiii and 133-154.
(initials)	BA	McFeely, D.J. et al., "Scheduling to Achieve Multiple Criteria in an Air Force Depot CNC Machine Shop", Production and Inventory Management Journal, Vol. 38, No. 1, First Quarter 1997. 72-79.
(initials)	BB	"MenuHunter.com to Provide the Ultimate in Online Restaurant Reservations Using ServeClick from Connectria; Service to Handle Complex, Real-World Needs of Restaurants & Patrons", Business Wire, New York, February 1, 2000. Three pages.
(initials)	BC	Panwalker, S.S. et al., "A Survey of Scheduling Rules", Operations Research, Vol. 25, No. 1, January-February 1977. pp. 45-61.
(initials)	BD	Pierreval, H. et al., "Dynamic Selection of Dispatching Rules for Manufacturing System Scheduling", International Journal Production Research, Vol. 35, No. 6, 1997. pp. 1575-1591.
(initials)	BE	"RestaurantRow.com Selects ServeClick from Connectria to Power its Advanced Online Restaurant E-Scheduling", PR Newswire, New York, February 1, 2000. Three pages.
(initials)	BF	"SERVECLICK", U.S. Trademark Application 75914207, Applicant: Catalyst Solutions Group, Inc., filed February 9, 2000, abandoned February 17, 2001. One page.
(initials)	BG	"ServeClick.com" Web pages retrieved from archive.org on April 2006, ServeClick, 1999-2000. pp. 1-13.
(initials)	BH	Tkach, D. et al., "Visual Modeling Technique Object Technology Using Visual Programming", Addison-Wesley, 1996. pp. 324-336.

EXAMINER *(signature)*	DATE CONSIDERED 4/11/07

* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).

h:\ip\clients\mdsi\500743.01\500743.01 pto 1449 3.doc